

I Gusti Putu Laksaguna Deputy Minister Cultural and Tourism Resources Development Jakarta Indonesia

Andorra la Vella, 10th of august 2009

Dear Mr. Deputy Minister:

After the study and analysis of the documentation delivered by the auditor, we are pleased to inform you that the *UNWTO.TedQual Certification Committee* has decided to give the UNWTO.TedQual Certification to the following programmes:

- Tourism Management (4 years Diploma STP Bandung)
- Hotel Administration (4 years Diploma STP Bandung)
- Travel Business Management (4 years Diploma STP Bandung)
- Room Division Management (3 years Diploma STP Bandung)
- Food & Beverage Service Management (3 years Diploma STP Bandung)
- Food & Beverage Production Management (3 years Diploma STP Bandung)
- Patiserie Management (3 years Diploma STP Bandung)
- Tourism Post Graduate Programme (2 years Diploma STP Bandung)
- Tourism Management (4 years Diploma STP Bali)
- Hotel Administration (4 years Diploma STP Bali)
- Room Division Management (3 years Diploma STP Bali)
- Food & Beverage Service Management (3 years Diploma STP Bali)
- Food & Beverage Production Management (3 years Diploma STP Bali)

Validity period August 2009 to August 2011

We would like to thank you for the interest and efforts made during the audit, as well as to encourage you to continue the improvement process started with the certification.

I would also like to congratulate you and remain at your disposal for any further information you may require.

With best regards,

Claudio Blaires

Programme Coordinator